

Privacy Policy

Privacy Policy ~ Charles County Chamber of Commerce

Thank you for visiting the Charles County MD Chamber of Commerce internet web site, www.charlescountychamber.org and reviewing our privacy policy. The purpose of this policy is to explain how we handle information we collect from you during your visit to our web site. It is important to keep in mind that we do not collect personally-identifiable information (name, address, e-mail address, or other unique identifiers) on our web site, unless you send us an email requesting assistance, information, etc. or complete and fill any forms which may reside on the site and submit that form.

Privacy Policy for All Visitors

Information Collected and Stored Automatically:

When you visit our web site to read pages or download information, we automatically collect and store the following non-identifying information:

- The Internet protocol (IP) address from which you access our web site. An IP address is a unique number that is automatically assigned to the computer you are using whenever you are surfing the web.
- The type of browser, such as Netscape or Internet Explorer, and operating system, such as Windows 98 or Linux, used to access our site.
- The date and time our site is accessed, for the purpose of monitoring demand.
- The pages visited, for the purpose of improving the usefulness of our web site by providing helpful links and removing pages that are not read.
- The last site you visited, if that site contained a link to a charlescountychamber.org web page, which indicates how you found this site.

This information does not identify you personally. We maintain the above information in system logs. We use this information to make our site more useful to visitors by learning the number of visitors to our site, the number of pages served, and the level of demand for specific pages. We do not track or record information about identifiable individuals and their visits.

We may use cookies, which are files or file entries placed on your computer's hard drive by a web site, that allow monitoring of your use of the site. No personally identifiable information is permanently retained on either the internet visitor's computer or the Charles County MD Chamber of Commerce computers or their web service provider's computers. These transient cookies eventually go away completely when you exit the browser.

Information Collected from E-mail

When you send us personally-identifying information in an e-mail, we use the information you provide only to help us gather the information you might request. In an effort to respond to your request, information you submit may be viewed by various people within the Charles County Chamber of Commerce's staff. Public notices issued by the Chamber in which interested persons are invited to comment by e-mail will contain a notice of what we intend to do with the data gathered. Once received, the information in your e-mail is protected in accordance with law (e.g., the Privacy Act and the Freedom of Information Act).

Links to Third Party Sites

For the benefit of our visitors, The Charles County MD Chamber of Commerce (www.charlescountychamber.org) web site contains links to third party sites in our business directory and other miscellaneous outside links not operated or controlled by The Charles County MD Chamber of Commerce. Such sites are not within the control of The Charles County MD Chamber of Commerce and may not follow the same privacy, security, or accessibility policies as the www.charlescountychamber.org web site. The Charles County MD Chamber of Commerce is not responsible for the content or availability of those sites, their partners, or advertisers.

Chamber Documents

Chamber documents and various calendars & announcements found on this web site are uploaded for the convenient accessibility by our membership and others who may be considering membership in our Chamber of Commerce, and may change from time to time. We endeavor to replace obsolete documents with the most recent available at all times, however, in some instances there may be a time lapse of some days before the web site content is refreshed with the most current document available.

With respect to events calendars, announcements, documents and/or information available through the Charles County MD Chamber of Commerce web site, www.charlescountychamber.org, neither the Charles County MD Chamber of Commerce or any of their employees, make any warranty, express or implied, including warranties of merchantability and fitness for a particular purpose, or assumes any legal liability or responsibility for the accuracy, the completeness or usefulness of any information, product or process disclosed, or represents that its use would not infringe privately owned rights.

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SECURITY STATEMENT

Every effort to make sure your payment and personal information is always safe. The Secure Sockets Layer (SSL) software used by WebLink is the industry standard. It encrypts all of your personal information, including credit card number, name, and address, so it cannot be read over the internet.

REFUND POLICY

Any refund requests will be provided as a credit to the credit card within 5 business days. Any refunds after this time will be discussed by calling the Charles County MD Chamber at 301-932-6500.

SHIPPING POLICY

Any items shipped to members that incur a charge will be shipped within 5 business days of purchase. The Chamber will use the USPS-United States Postal Service unless another carrier is requested. If another form of shipping is required, members will incur the charges for shipping.